

The **Attorney General's Office**, in cooperation with the **Coalition for Elder Justice in Connecticut** (CEJC), has launched the **Elder Justice Hotline – 1-860-808-5555**, a new resource to help older adults in Connecticut seek information, assistance, and justice.

Have you been the victim of a fraud? Received a message demanding immediate payment and aren't sure if it's legitimate? Have you or your loved one been the victim of abuse or neglect? Do you need help accessing benefits or assistance? If so, contact the **Elder Justice Hotline** at **1-860-808-5555** and our staff can connect you to agencies who are available to help.

The hotline will be staffed by the **Attorney General's Office Monday through Friday** from **8am to 5pm**. If you are calling after hours, please leave a message and your call will be returned as soon as possible.

Elder justice issues affect everyone in our community and touch upon many aspects of our lives. Issues affecting older adults can range from age-based discrimination in the workplace to elder abuse, neglect, fraud, and exploitation. As a result, no one state agency can answer every question.

Recognizing the importance of collaboration, the **Attorney General's Office** has partnered with the **CEJC** to provide the **Elder Justice Hotline** as an additional resource for Connecticut's older residents, their families, and caregivers. The **Elder Justice Hotline** can successfully connect consumers to the right agency to lodge a complaint, get more information, or get connected to the resources they need.

The **Elder Justice Hotline** is intended as an additional resource offered to connect individuals seeking information to the appropriate state agencies. The **Elder Justice Hotline does not** investigate reports of elder abuse, neglect or exploitation. Reports of suspected abuse, neglect, or exploitation received through the Hotline will be referred to the **Department of Social Service, Elderly Protective Services Unit**. Individuals may also report such complaints directly by calling **1-888-385-4225** (during regular business hours) or to **Infoline** at **211** after hours, weekend and state holidays. If calling from outside Connecticut, call Infoline at 211 or call 1-800-203-1234. Additional information on how to report elder abuse can be found at [Social Work Services--Related Resources \(ct.gov\)](#)

To file a consumer-related complaint directly with the **Attorney General's Office**, please use the link below or call the **Elder justice Hotline** at **1-860-808-5555** for further assistance.