

NORTHEASTERN

Communications, Inc.

7 Great Hill Road
Naugatuck, CT 06770

Service Agreement

Phone: (203) 575-8008 FAX: (203) 753-1739
Email: CustomerService@norcomct.net

Customer Name
Canton Dept. of Public Works

Date 03/09/15

Billing Address:
P.O. Box 168

City
Collinsville

State
Connecticut

Zip Code
06022-0168

Customer Contact
Robert Martin

Customer Phone
860-893-7883

Customer Email

Start Date 7/1/2015	Expiration Date 06/30/16	Automatic Renewal Yes	Payment Cycle Monthly	Customer Number 101911
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QTY	Description	Service At		Annual Amount		
		Customer	Svc Center	24x7 or NBH	Per Unit	Extended
1	Kenwood Base Station	X		24x7	\$ 246.00	\$ 246.00
2	Remotes	X		NBH	\$ 61.50	\$ 123.00
10	Mobile Radio			NBH	\$ 178.35	\$ 1,783.50
						\$ -
						\$ -
						\$ -
						\$ -
						\$ -
						\$ -

We appreciate your business!

Please send comments or concerns to customerservice@norcomct.net

	Sub Total	\$ 2,152.50
0%	Tax	\$ -
	Total Per Year	\$ 2,152.50

Special Instructions and Conditions

1	Standard "Service Agreement Terms and Conditions" apply.
2	Items shown as "service at customer site" include pick-up and delivery.
3	Items shown as service during normal business hours (NBH) are subject to a flat call out fee of \$150.00 per occurrence.
4	Initial phone line calls are covered by this agreement. Subsequent phone line calls and vendor meets will be billed on a time and material basis.
5	Repairs required due to physical or electrical damage including abuse, misuse, and/or acts of god are not covered.
6	Unless otherwise stated, items not covered include batteries, UPS systems, antennas, antenna systems, combiner systems, interference resolution, FCC Licensing, re-programming services, consulting/engineering services, software enhancements/upgrades and replacement of un-repairable equipment.
7	Unless otherwise stated, loaner equipment and/or exchange modules are not included.
8	Subscriber units that are not supported will be repaired on a "best effort" basis.

Authorized Customer Signature

CAO
Title
3-24-15
Date

Northeastern Communications, Inc.

Vice President
Title
3/20/15
Date