



Farmington Valley Health District

95 River Road, Suite C ▪ Canton, CT 06019 ▪ Phone (860) 352-2333 ▪ Fax (860) 352-2542

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Guidance for Reopening of Salons Phase 1

Governor Lamont has indicated that Hair Salons, Barbershops & Tanning Salons may reopen on May 20, 2020. Based on our understanding of current state guidance the only services that can be performed are hair cutting, hair coloring, tanning & eyebrow waxing. FVHD has prepared this guidance document to help protect the safety of clients and employees. **These guidelines may change if we receive additional guidance from the CT Department of Public Health or the Governor. FVHD will keep you updated.** These guidelines must be followed. These guidelines are in addition to all requirements outlined in FVHD salon regulations.

<p><u>Client Safety</u></p>	<ul style="list-style-type: none"> • All Clients must wash hands upon entering salon OR use hand sanitizer if sink not available • Screen clients over the phone with the following questions & when they arrive for appointment <ul style="list-style-type: none"> ○ Do you have a cough? ○ Do you have a fever? ○ Have you been around anyone exhibiting these symptoms within the past 14 days? ○ Are you living with anyone who is sick or quarantined? ○ Are you sick with any symptoms? <p>NOTE : If yes to any of these questions, then client should not be scheduled</p> <ul style="list-style-type: none"> • Communicate to client that individuals over 65 years of age and people of any age who have serious underlying medical conditions might be at a higher risk for severe illness due to COVID-19 • All clients must wear face covering/mask • Provide clean capes for clients. Capes must be laundered after each use OR provide disposable • Provide disposable neck or clean towel around client’s neck. Towels must be laundered after each use • Enforce social distancing -6 feet between clients throughout salon • No waiting areas, no beverages served, magazines shall be removed • Consider staggering appointments to limit number of people in salon in order to maintain social distancing
<p><u>Cleaning and Disinfection</u></p>	<ul style="list-style-type: none"> • Develop, implement and maintain your disinfection plan • All salons should be thoroughly cleaned and disinfected prior to reopening. Clean and disinfect <u>ALL</u> surfaces, tools, and linens, even if they were cleaned before the salon/shop was closed. • Normal routine cleaning with soap and water will decrease how much of the virus is on surfaces and objects, which reduces the risk of exposure and is a necessary step before you disinfect surfaces

	<ul style="list-style-type: none"> • Use disinfectants that are EPA –registered and labeled as bactericidal, viricidal and fungicidal • When EPA-approved disinfectants are not available, alternative disinfectants can be used (for example, 1/3 cup of bleach added to 1 gallon of water, or 70% alcohol solutions) • Surfaces frequently touched by multiple people, such as door handles, desks, phones, light switches, and faucets, should be cleaned and disinfected periodically throughout the day • More frequent cleaning and disinfection may be required based on level of use • Furniture should be made of non-porous, smooth and hard material that is easily cleanable and disinfected. Avoid cloth, suede, wicker, etc. • Contact time on label must be observed for disinfectant to work. Contact time refers to how long the disinfectant is visibly wet on the surface allowing it to thoroughly destroy all of the pathogens. Typical contact time for immersion/sprays is 10 minutes, for disinfectant wipes is 2-4 minutes • Porous/soft surfaces cannot be disinfected and must only be used once and then discarded (tools such as cardboard files, buffers, drill bits etc.) • Launder all linens: towels, drapes, and smocks in hot soapy water and dry completely at the warmest temperature allowed & store in closed cabinets
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<p><u>Staff Safety</u></p>	<ul style="list-style-type: none"> • Every time staff resume on-premise work, ask staff to confirm they have not experienced COVID-19 CDC – defined symptoms and to monitor their own symptoms, including cough, shortness of breath, or any two of the following symptoms: <ul style="list-style-type: none"> ○ Fever ○ Chills ○ Repeated shaking with chills ○ Muscle pain ○ Headache ○ Sore throat ○ New loss of taste or smell • Staff must stay home if sick • In the event staff is positive for COVID-19. Staff must notify employer and follow state testing and contact tracing protocols • All staff must wear face masks/coverings AND face shields • Staff must thoroughly wash hands with soap and water before and after each client OR use hand sanitizer if sink is not available • Workstations must be a minimum of 6’ apart • Do not accept walk-ins. For walk-in only salons, post phone number on door and require appointment • Staff should not congregate in break room or small spaces • Staff should always maintain social distancing • Require that staff use their own silverware/plate ware for lunches or disposable • Staff smocks must be changed after each client and laundered OR provide disposable • Maintain a log of employees on premise over time, to support contact tracing • Staff must complete the self-certification on the DECD website to receive a Reopen CT Badge. Once complete, businesses can choose to post the badge on-site and on social media to advertise adherence to CT rules and build customer confidence • Staff must wear gloves while eyebrow waxing • Ensure staff do not share tools • Employers are responsible for providing personal protection to their employees
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**Salon
Facility**

- The following services are **PROHIBITED** at this time: **Esthetics, piercing, tattooing, eye lash extensions, nail treatments, facial trimming & facial waxing EXCEPT for eyebrows**
- Social distancing must be maintained at all times within the facility
- Salon must operate at 50% capacity & by appointment only, with waiting rooms closed
- Place 6' spaced markings on floor near front desk, at workstations, etc...
- Provide hand sanitizer near entrance and at other accessible locations
- Ensure restrooms are supplied with warm water, soap, paper towels, trash can
- Remove all unnecessary items (e.g. magazines, service menus, etc...)
- Workstations must be a minimum of 6' apart
- Post handwashing signs in restrooms (sample enclosed)
- Encourage credit card payment only (inform clients in advance)
- No consumption of food or drink on premises by clients or staff
- Post clear signage that reinforces new policies (include signage in multiple languages where employees and/or clients are not native English speakers), including:
 - Visits by appointment only
 - Social distancing, cleaning, and disinfection protocols
 - Personal protection protocols (facemask, gloves) for customers & employees
 - Employees shall stay home if sick/experiencing symptoms
 - Customers shall not enter if they are experiencing symptoms
- Increase Ventilation. Make every effort to bring in outside air by opening doors & windows
- Close coat room – have customers bring their personal belongings to workstation where they will be serviced
- Post clear signage that includes the state hotline (211) for staff and clients to report potential violations of these rules
- If gloves are used, change between clients
- The employer shall institute a training program to ensure staff including subcontractor's participation in the training program. There shall be weekly refreshers during working hours on policies and the training shall be provided at no cost to the staff. Training materials shall be presented in the language and at the literacy level of staff. Training shall include:
 - The rules outlined in this document
 - Protocols on how to clean and use cleaning products safely
 - Additional guidance can be found here:
https://osha.washington.edu/sites/default/files/documents/FactSheet_Cleaning_Final_UWDEOHS_0.pdf
- Appoint a program administrator who is accountable for implementing these rules

Link to Reopen Connecticut:

<https://portal.ct.gov/Office-of-the-Governor/News/Press-Releases/2020/05-2020/Governor-Lamont-Releases-Rules-for-Businesses-Under-First-Phase-of-Reopening-Plans>